

## **Sama Medline - Privacy Policy**

Sama Medline Limited, affiliates & Associate Company will discuss their privacy policy in the following sections for the users (including sellers and buyers/customers, both hospitals, Pharmaceutical, Organizations, Government Agencies and Universities Colleges) accessing, offering, selling or purchasing products or services on LifePro websites, mobile sites or mobile applications.

The terms we/ us/ our individually and collectively refer to each entity being part of the definition of LifePro and the terms "You"/ "Your"/ "Yourself" refer to the user.

By visiting this Website, you agree to be tied to the terms and conditions of this Privacy Policy. If You do not agree please do not use or access this Website. Please read the policy carefully and if You have any questions or concerns regarding this privacy policy, you can contact Our Customer Support Desk at [email shown below].

### **I. Optional Registration**

In general, you can browse the Website without registration and by not giving us Your personal details. However, to access certain services/features our website requires You to register. You always have the option to not register with the website.

### **II. Information collected**

- **Personal Information**

We may gather Personal Information or information that can be used to identify you, such as Your name, age, address, email address, phone number, institute information, and designation. We may also gather Sensitive Personal Information, or information that can be used to make decisions about you, such as passwords, credit card or debit card numbers, or tracking data like the IP address or location of the device from which You accessed the Website.

- **Cookies**

A cookie is a small file that requests permission to be saved to the hard disk of your computer. Following your approval, the file is added, and the cookie either notifies you when you visit a specific website or assists in the analysis of web traffic. Web apps can reply to You specifically thanks to cookies. By gathering and keeping track of information about Your preferences, the web application can adjust its services to meet Your demands, likes, and dislikes. Overall, cookies enable us to better serve You by enabling us to track which pages are valuable to You and which ones are not. Unless you choose to share other information with us, a cookie in no way grants us access to Your computer or any other information about You.

You can decide to accept or reject cookies. Most web browsers automatically accept cookies, but You can usually modify Your browser settings to reject cookies. This may, however, restrict You

from taking complete advantage of the website

- **Advertisements**

Sama Medline may use third-party service providers to serve ads on SamaMedline behalf across the internet and sometimes on the Website. They may collect Non- Personal Information about Your visits to the Website, and Your interaction with our products and services on the Website.

Please do note that Personal Information and Non-Personal Information may be treated differently as per this Privacy Policy.

***You hereby express to SamaMedline that -***

The Information You provide to LifePro every time is and shall be real, accurate, current and updated and You have all the necessary rights, approvals, and consents as may be required to provide such Information to SamaMedline.

### **III. Contact Us**

If You send Us personal correspondence, such as emails or letters, or leave feedback we may collect Your name, email address etc. into a file specific for You and to respond to Your inquiry.

### **IV. E-Newsletters & Promotional Emails**

We will use Your e-mail address collected in any of the above ways to send the newsletter, promotional email about special offers, news updates or other information to You. Out of respect for Your privacy, we provide You with a way to unsubscribe, through the Opt-Out option.

We will ask for Your consent before using any information for a purpose other than those that are set out in this Privacy Policy.

### **V. IP Addresses**

When guests request pages from the website, our servers log the guests' IP addresses. We do not ordinarily link IP addresses to anything personally identifiable, which means that although a user's session will be logged, the user remains anonymous to our team. We may collect IP addresses for the intentions of system administration, report total information to our advertisers, gather broad demographic information, and audit the use of our site.

### **VI. Protecting Your Personal Information**

We protect the personally identifiable information you provide to us by adhering to generally accepted industry standards both during transmission and once we receive it. In any case, there is no completely safe way of electronic storage or communication over the Internet. Therefore, despite our best efforts, we are unable to provide an absolute level of security.

- **Blog/Forums**

While using a blog or forum on our website, you should be aware that any personally identifying information you disclose is subject to unauthorized access by other users and may be used to send you unsolicited communications. The personally identifiable data that You choose to post in these blogs or forums is not our responsibility.

Contact us at [info@samamedline.co.tz] to ask us to remove your personal information from our blog.

- **Social Media Widgets**

Our website has social media features such as the "**Twitter, Instagram, Facebook** Like button." To enable different Features to function as intended, these Features may ask for Your IP address and perhaps set cookies. We are not liable for any personal information you provide to these Features; instead, your interactions with them are governed by the privacy policies of the companies who provide them.

- **Customer Comments/Testimonials**

Customer comments or testimonials may be posted on our sites which may contain personally identifiable information. We do take the customer's consent via e-mail prior to posting the comment or testimonial to post their name along with their comment or testimonial. If You wish to amend or remove Your testimonial, you can contact us at [email protected].

## **VII. Security**

The information gathered online has been safeguarded and secured using a variety of physical, technical, and operational measures in order to prevent any unauthorized access or disclosure

You acknowledge that while We will make every effort to take all reasonable and necessary precautions to keep any Personal Information that We hold about You secure and prevent unauthorized access, the internet or computer networks are not completely secure and that We cannot give any absolute assurance regarding the security of Your Personal Information.

You can send us an email at [email protected] if you have any issues concerning security on Our Website.

## **VIII. Amendments to the Policy**

Our Privacy Policy may change from time to time. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice. If even after any changes have been made to our privacy policy, you continue to use or access our website, it implies Your consent to the changes.